
Re: Unable to Register for Know the Rules, Ride Safe — May 16

From Todd Sebastian <tsebastian@ci.lathrop.ca.us>
Date Thu 5/14/2026 10:01 AM
To vcortez1004@gmail.com <vcortez1004@gmail.com>
Cc Melissa Stathakopoulos <mstathakopoulos@ci.lathrop.ca.us>

Hi Torie,

I just wanted to follow up and confirm that you received Melissa's email and that Serina is officially registered for the course that is being hosted by the Police Department. Have a wonderful day!

Yours in Service,

TODD SEBASTIAN, CPRP
OFFICE (209) 941-7370
DIRECT (209) 941-7384
tsebastian@ci.lathrop.us.ca

DIRECTOR
Parks, Recreation, and Fleet
390 Towne Centre Dr.
Lathrop, CA 95330



From: Melissa Stathakopoulos <mstathakopoulos@ci.lathrop.ca.us>
Sent: Tuesday, May 12, 2026 11:30 AM
To: vcortez1004@gmail.com <vcortez1004@gmail.com>
Cc: Todd Sebastian <tsebastian@ci.lathrop.ca.us>
Subject: Re: Unable to Register for Know the Rules, Ride Safe — May 16

Hi Torie,

Thank you for your interest in registering for the Know the Rules, Ride Safe Program hosted by the Lathrop Police Department. I apologize that you had trouble registering. I was able to get you Serina all registered for the course. You should have received a confirmation email. The issue should be fixed if there were more participants who would like to register. Please let me know if you have any additional questions related to registration. For question related to the program, please reach out to the Lathrop Police Department directly at 209.858.5551.

Thank you,



MELISSA STATHAKOPOULOS
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PARKS & RECREATION MANAGER
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From: Victoria Cortez <vcortez1004@gmail.com>
Sent: Tuesday, May 12, 2026 9:40 AM
To: Todd Sebastian <tsebastian@ci.lathrop.ca.us>
Subject: Unable to Register for Know the Rules, Ride Safe — May 16

Hello,

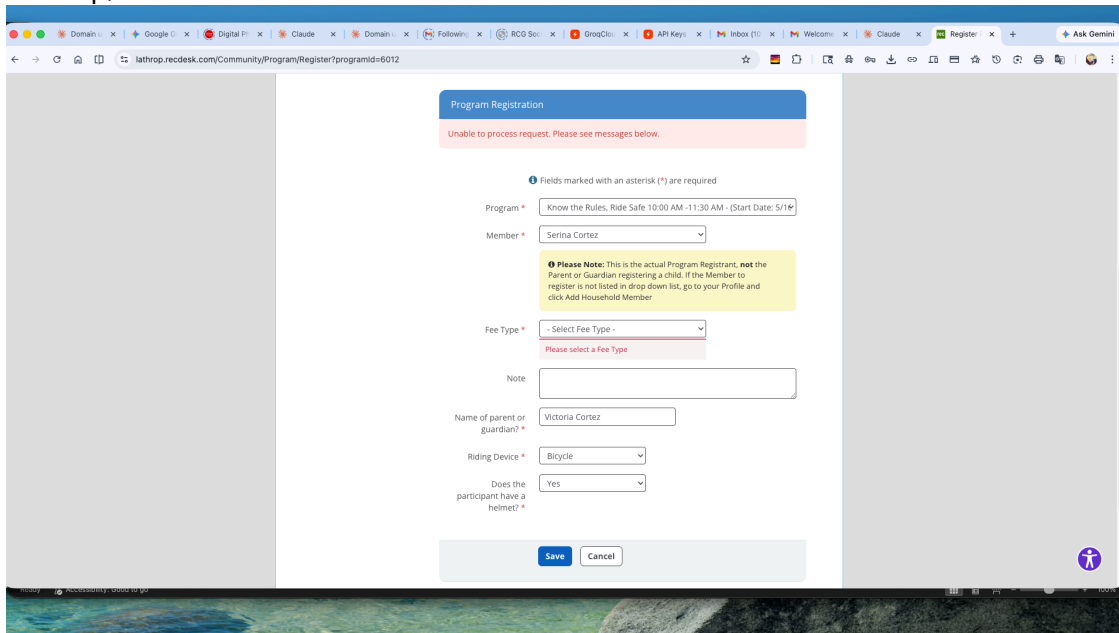
I am a Lathrop-area parent trying to register my child for the Know the Rules, Ride Safe program scheduled for Saturday, May 16, 10:00–11:30 AM.

When I attempt to complete registration at lathrop.recdesk.com, I receive the following error: "Unable to process request. Please see messages below." The form does not allow me to proceed past the Fee Type field.

Could you please advise how I can complete registration before Saturday? If walk-ins are accepted, please confirm that as well.

Thank you,

Torie Cortez
Lathrop, CA 95330



The screenshot shows a web browser window with the URL lathrop.recdesk.com/Community/Program/Register?programId=6012. The page title is "Program Registration". A red error message at the top reads: "Unable to process request. Please see messages below." Below the error message, a note states: "Fields marked with an asterisk (*) are required". The form contains the following fields:

- Program: Know the Rules, Ride Safe 10:00 AM - 11:30 AM (Start Date: 5/16)
- Member: Serina Cortez
- Fee Type: - Select Fee Type - (Please select a Fee Type)
- Note: (Empty text box)
- Name of parent or guardian*: Victoria Cortez
- Riding Device: Bicycle
- Does the participant have a helmet?: Yes

At the bottom of the form are "Save" and "Cancel" buttons. A small accessibility icon is visible in the bottom right corner of the page.