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**Re: Unable to Register for Know the Rules, Ride Safe — May 16**

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**From** Melissa Stathakopoulos <mstathakopoulos@ci.lathrop.ca.us>

**Date** Tue 5/12/2026 11:30 AM

**To** vcortez1004@gmail.com <vcortez1004@gmail.com>

**Cc** Todd Sebastian <tsebastian@ci.lathrop.ca.us>

Hi Torie,

Thank you for your interest in registering for the Know the Rules, Ride Safe Program hosted by the Lathrop Police Department. I apologize that you had trouble registering. I was able to get you Serina all registered for the course. You should have received a confirmation email. The issue should be fixed if there were more participants who would like to register. Please let me know if you have any additional questions related to registration. For question related to the program, please reach out to the Lathrop Police Department directly at 209.858.5551.

Thank you,



**MELISSA STATHAKOPOULOS**

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**PARKS & RECREATION MANAGER**

Parks & Recreation | Solid Waste & Recycling

390 Towne Centre Dr.

Lathrop, CA 95330

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**From:** Victoria Cortez <vcortez1004@gmail.com>

**Sent:** Tuesday, May 12, 2026 9:40 AM

**To:** Todd Sebastian <tsebastian@ci.lathrop.ca.us>

**Subject:** Unable to Register for Know the Rules, Ride Safe — May 16

Hello,

I am a Lathrop-area parent trying to register my child for the Know the Rules, Ride Safe program scheduled for Saturday, May 16, 10:00–11:30 AM.

When I attempt to complete registration at [lathrop.recdesk.com](http://lathrop.recdesk.com), I receive the following error: "Unable to process request. Please see messages below." The form does not allow me to proceed past the Fee Type field.

Could you please advise how I can complete registration before Saturday? If walk-ins are accepted, please confirm that as well.

Thank you,

Torie Cortez  
Lathrop, CA 95330

lathrop.recdesk.com/Community/Program/Register?programid=6012

### Program Registration

Unable to process request. Please see messages below.

Fields marked with an asterisk (\*) are required

Program \* Know the Rules, Ride Safe 10:00 AM -11:30 AM - (Start Date: 5/14)

Member \* Serina Cortez

**Please Note:** This is the actual Program Registrant, not the Parent or Guardian registering a child. If the Member to register is not listed in drop down list, go to your Profile and click Add Household Member

Fee Type \* - Select Fee Type -  
Please select a Fee Type

Note

Name of parent or guardian? \* Victoria Cortez

Riding Device \* Bicycle

Does the participant have a helmet? \* Yes

Save Cancel

