
Re: Unable to Register for Know the Rules, Ride Safe — May 16

From Victoria Cortez <vcortez1004@gmail.com>
Date Thu 5/14/2026 10:21 AM
To Todd Sebastian <tsebastian@ci.lathrop.ca.us>
Cc Melissa Stathakopoulos <mstathakopoulos@ci.lathrop.ca.us>

Hi Todd and Melissa,

Thank you for confirming Serina's registration and for fixing the technical issue with the portal. I will attempt to register my other children for the program today.

Warm regards,

Torie Cortez

On Thu, May 14, 2026 at 10:01 AM Todd Sebastian <tsebastian@ci.lathrop.ca.us> wrote:

Hi Torie,

I just wanted to follow up and confirm that you received Melissa's email and that Serina is officially registered for the course that is being hosted by the Police Department. Have a wonderful day!

Yours in Service,

TODD SEBASTIAN, CPRP

OFFICE (209) 941-7370
DIRECT (209) 941-7384
tsebastian@ci.lathrop.us.ca

DIRECTOR

Parks, Recreation, and Fleet
390 Towne Centre Dr.
Lathrop, CA 95330



From: Melissa Stathakopoulos <mstathakopoulos@ci.lathrop.ca.us>
Sent: Tuesday, May 12, 2026 11:30 AM
To: vcortez1004@gmail.com <vcortez1004@gmail.com>
Cc: Todd Sebastian <tsebastian@ci.lathrop.ca.us>
Subject: Re: Unable to Register for Know the Rules, Ride Safe — May 16

Hi Torie,

Thank you for your interest in registering for the Know the Rules, Ride Safe Program hosted by the Lathrop Police Department. I apologize that you had trouble registering. I was able to get you Serina all registered for the course. You should have received a confirmation email. The issue should be fixed if there were more participants who would like to register. Please let me know if you have any additional questions related to registration. For question related to the program, please reach out to the Lathrop Police Department directly at 209.858.5551.

Thank you,



MELISSA STATHAKOPOULOS
OFFICE (209) 941-7370
DIRECT (209) 941-7364
mstathakopoulos@ci.lathrop.ca.us

PARKS & RECREATION MANAGER
Parks & Recreation | Solid Waste & Recycling
390 Towne Centre Dr.
Lathrop, CA 95330

From: Victoria Cortez <vcortez1004@gmail.com>
Sent: Tuesday, May 12, 2026 9:40 AM
To: Todd Sebastian <tsebastian@ci.lathrop.ca.us>
Subject: Unable to Register for Know the Rules, Ride Safe — May 16

Hello,

I am a Lathrop-area parent trying to register my child for the Know the Rules, Ride Safe program scheduled for Saturday, May 16, 10:00–11:30 AM.

When I attempt to complete registration at lathrop.recdesk.com, I receive the following error: "Unable to process request. Please see messages below." The form does not allow me to proceed past the Fee Type field.

Could you please advise how I can complete registration before Saturday? If walk-ins are accepted, please confirm that as well.

Thank you,

Torie Cortez
Lathrop, CA 95330

lathrop.recdesk.com/Community/Program/Register?programid=6012

Program Registration

Unable to process request. Please see messages below.

Fields marked with an asterisk (*) are required

Program *

Member *

Please Note: This is the actual Program Registrant, not the Parent or Guardian registering a child. If the Member to register is not listed in drop down list, go to your Profile and click Add Household Member

Fee Type *
Please select a Fee Type

Note

Name of parent or guardian? *

Riding Device *

Does the participant have a helmet? *

